



419 W. Pike St. • PO Box 629 • Jackson Center, OH 45334-0629 • 877-596-6111 • www.airstream.com

January 15, 2020

Dear Airstream Owner:

As you know, our Airstream Classic travel trailer features an Alde heating system that heats the trailer and also acts as a water heater. The Alde system has been used in Europe for many years where the temperatures are generally colder than those here in the United States. In fact, Alde is the heater of choice in Europe with over 300,000 systems in use today. It is much quieter than a traditional RV heater and because it is mounted along the entire perimeter of the Airstream, it efficiently distributes heat throughout the entire cabin.

In our most recent model year transition, Alde had us upgraded to a new formula glycol that is a long-term performance solution for the heating system. Airstream, with Alde's help and support, would like to offer a free glycol replacement free of charge for your Classic. This process will include flushing the system with the old glycol, replace with the new glycol and include an inspection of the entire system to ensure optimal performance. With this, you'll have the same updated glycol in your Alde system as the new Classic's we're manufacturing today.

Airstream is very appreciative of our dedicated owners and hope you will take advantage of this free offer. The upgrade service can be done at any certified Airstream dealership or here at the factory service center in Jackson Center, Ohio.

Thank you for your business and please call our Airstream Owner Relations team at 1(877) 596-6111, (option 1) if you have any questions.

Happy Airstreaming!

Sincerely,
Airstream Owner Relations